

Neuromodulation Quick Reference Guide

This guide outlines a support matrix of contacts available pertaining to health economics and reimbursement. Abbott offers reimbursement support via email at Neuro_reimbursement@abbott.com. Customer reimbursement assistance is provided subject to the disclaimers set forth in this guide

CONTACT HE&R FOR PROCEDURE CODING ASSISTANCE

Reimbursement Hotline: (855) 569-6430

Email: hce@abbott.com

8 am - 5 pm CT, Monday – Friday

To contact a reimbursement specialist for coverage, coding, or payment questions, please email:

Neuro_reimbursement@abbott.com

NEUROMODULATION HE&R SPECIALISTS

Our mission is to ensure patient access to life-improving Abbott technologies as a global leader in establishing value and reimbursement.

For questions related to reimbursement strategy and initiatives please email:

Mark Telles, Global Director

- Mark.Telles@abbott.com

Tara Keshishian, Sr. Manager

- Tara.Keshishian@abbott.com

PATIENT THERAPY ACCESS (PTA)

We have a team of patient therapy access specialists to assist accounts with the prior authorization process.

PTerapyAccess@abbott.com

REIMBURSEMENT WEBSITE

[Reimbursement and Coding Guides | Abbott Neuromodulation](#)

DOCUMENTS

[CHRONIC PAIN CODING GUIDE](#)

This Medicare coding and payment guide offers information about reimbursement for Spinal Cord Stimulation (SCS) and Dorsal Root Ganglion Stimulation (DRG).

[DEEP BRAIN STIMULATION \(DBS\) CODING GUIDE](#)

This Medicare coding and payment guide offers information about reimbursement for Deep Brain Stimulation (DBS).

[RADIO FREQUENCY ABLATION \(RFA\) CODING GUIDE](#)

This Medicare coding and payment guide offers information about reimbursement for Radio Frequency Ablation (RFA).

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